

# ISO 9001 CERTIFICATION

Achieve your success management and quality with MBRIO





# ISO 9001 improves the quality of their products and services and consistently meets their customers' expectations.

ISO 9001 based on a number of quality management principles including a strong customer focus, the motivation and implication of top management, the process approach and continual improvement. Using ISO 9001 helps ensure that customers get consistent, good-quality products and services, which in turn brings many business benefits. It can be used by any organization, large or small, regardless of its field of activity.

### Our Scope of ISO 9001:

### 1. Scope 3 : Food Products, beverages, and Tobacco

- a. Manufacture of food products
- b. Manufacture of beverages
- c. Manufacture of tobacco products

#### 2. Scope 13: Pharmaceuticals

a. Manufacture of basic pharmaceutical products and pharmaceutical preparation.

#### 3. Many More

### **CONTACT US**

For further information about HACCP certification contact our experts at www.mbriofood.com



PT Embrio Biotekindo Jl. Padjajaran Indah V No. 1C, Baranangsiang, Bogor 16143

#### Benefits of Implementing Quality Management System for Customer:

- Certification acts as proof that the organization provide consistent, reliable and fit for purpose solutions (Assurance of service)
- Improving the relationship between customers/stakeholders and the organization will create a better customer experience and increase the chances of the customer returning again in future (Improved Experience)



# Benefits of Implementing Quality Management System for Organization:

- Provide Products and service that consistently meet customers needs (Consistency)
- Implement processes and procedures which are based on a quality focus (Efficiency)
- ISO 9001 can help you to access international trade (International National Recognition)
- Help you to handle customer complaints and improve process efficiency (Record Keeping)
- Ensure you have a feedback system in place which will help you to understand your customers' needs, identify areas for improvement and reduce wasted resources (Customer Satisfaction)
- Win more contracts and tenders, whilst streamlining your processes and identifying opportunities for cost savings (Increase revenue)



#### What are the main steps to become certified?

- There are 3 main steps:
- a. Application,
- b. Assessment (Documents & Field Audit),
- c. Certification (certificate published)

#### How long does it take to get the certification?

- In common, it took only 1 month to assess the application document, conduct document audit and field audit. Then, the client will be given 2.5 months (max) to make corrections based on findings from the audit.
- In brief, 3.5 months of intense and productive audit & correction was expected to complete the certification.
- However, it depends on the client's capability to perform faster corrections. This highly affects the certification process time.

### What's the difference between ISO 9001:2008 and ISO 9001:2015?

- ISO 9001:2015 is the latest and the replacement standard for ISO 9001:2008 which issued in September of 2015. With a three year implementation resulting ISO 9001:2008 no longer valid due September 2018. Please make sure you are certified with the latest standard.

### Is a ISO 9001 certified company still required to have ISO 22000 certification?

- ISO 9001 certification focuses on the product quality, while ISO 22000 focuses on food safety, as an advanced level of HACCP.
- Having both ISO 9001 and ISO 22000, a company will gain more credibility on both food safety and quality management system.
  ISO 22000 was designed to be easily integrated with ISO 9001 systems.

#### What laboratory test that is commonly tested?

- This certification truly depends on your determined quality standard, it means that the laboratory testing may vary between companies.

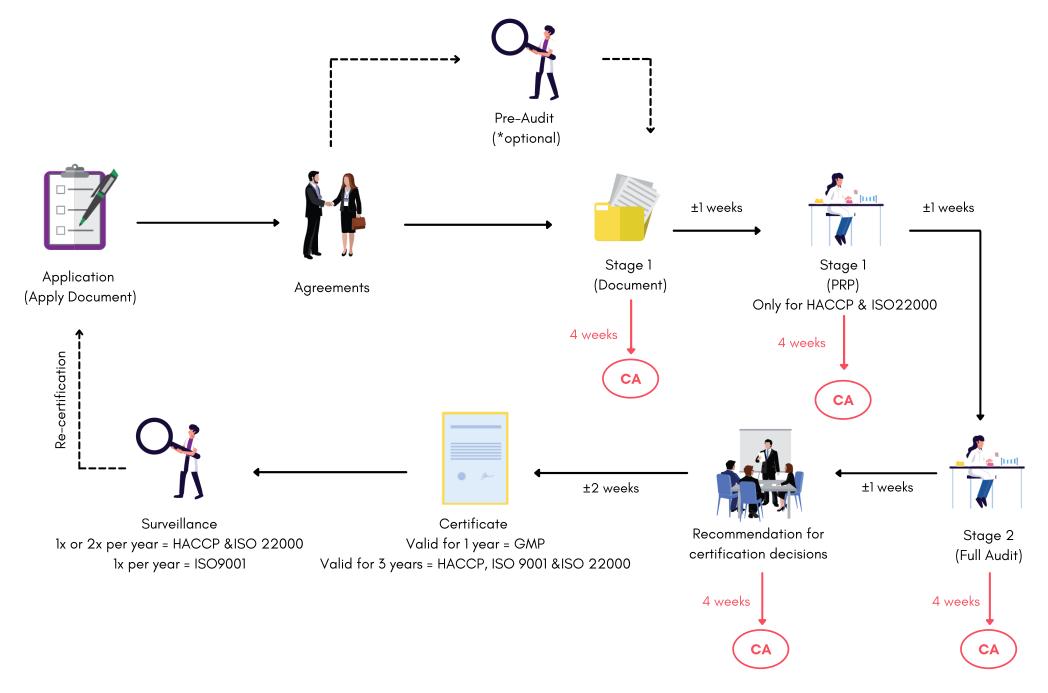
#### Requirements to get ISO 9001 Certification

- Company Profile
- NPWP
- Production Capacity
- Product's Scope

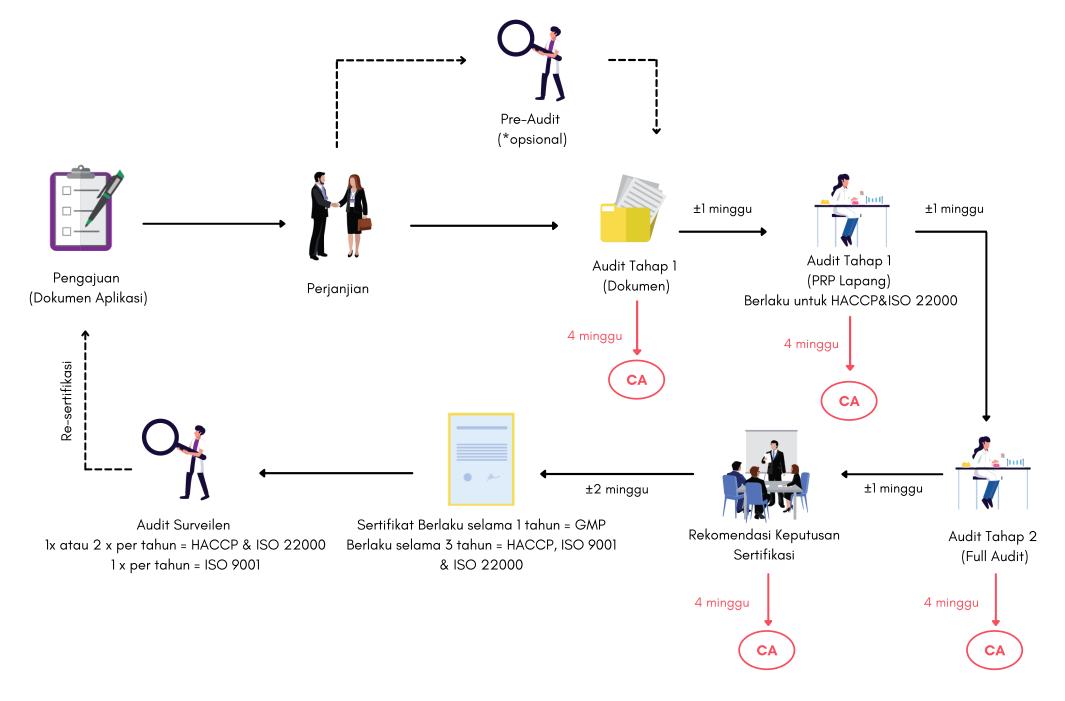
#### How much is the cost of certification?

- Please contact our customer representation and fill the required form. Then we'll send the price & proposal with further detailed information about ISO 9001 certification to you.

## **CERTIFICATION PROCESS**



### PROSES SERTIFIKASI



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